John Jeleel

https://hybridhub.live
https://github.com/uelcn6035

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Results-driven IT professional with a strong background in network and system administration. Proficient in deploying and managing devices, administering critical network services, and conducting thorough network audits. Adept at resolving technical issues swiftly and maintaining high user satisfaction.

EXPERIENCE

FCE, Special Education, Oyo — Junior System Administrator
July 2024 – Present

- Deployed and managed devices using Intune and SCCM/MECM, ensuring security and compliance.
- Administered DNS, DHCP, TCP/IP, VPNs, and firewalls for secure operations.
- Configured clustered services for high availability: DFS management, SQL, Hyper-V, file servers, and DHCP replication.
- Managed IIS servers in Docker for scalable web hosting.
- Conducted network analysis using Nmap and Wireshark, enhancing performance and reliability.
- Executed backup, migration, and restore processes of critical servers.

University of East London, London — Junior IT Technician
February 2023 – Dec 2023

- Resolved network incidents using Wireshark, Ping, and Traceroute.
- Resolved 90% of user issues at first contact, maintaining high satisfaction.
- Kept systems updated and secure with regular OS updates, disk cleanups, and antivirus checks.
- Created easy-to-follow guides and conducted training sessions to improve user competency.
- Provided technical support for hardware and software issues, ensuring timely resolutions.
- Supported end-users with day-to-day technical issues, improving overall productivity.

CERTIFICATES

Cisco Certified Network Associate (CCNA) | July 2024

Cybersecurity Fundamentals (IBM) | July 2024

Enterprise Security in Practice (IBM) | October 2024

ITIL 4 Foundation | Dec 2024

Endpoint Administrator Associate, - In Progress

SKILL SUMMARY:

Device Management:
- Microsoft Intune
- SCCM/MECM
- Active Directory
- GPO

Scripting and Automation:
- PowerShell
- Python3

Operating Systems:
- Linux; Windows

Virtualization:
- Hyper-V; Proxmox Server

Soft Skill:
- Team Collaboration
- Critical Thinking

PROJECTS

Windows Server Administration | https://github.com/uelcn6035/SystemAdministration-1 |

- Implemented a hybrid Windows and Linux Server environment with SAMBA, Active Directory, Group Policy, Hyper-V virtualization, and containerised IIS server. Integrated Microsoft Intune and SCCM for endpoint management (software deployment, and compliance).
- Ensured high availability and security with RBAC, failover clustering, and VPN for remote access.
- Automated tasks using PowerShell and Ansible and ensured high availability and backup solutions.

Secure Network Access | https://github.com/uelcn6035/Secure_Network_Access_Project |

- Ensured site-to-site connectivity with IPsec tunnels and router VTI. Segmented networks with VLANs and DMZ. Designed a scalable network with OSPF, EtherChannel, HSRP, and STP, enhancing infrastructure with wireless and VoIP. Configured firewalls, NAT, and ACLs for robust security.

EDUCATION

University of East London, London, UK
Bachelor of Science in Computer Science; First Class Hon   09/2022 – 07/2024

IRGIB Africa University, Benin, Benin
Foundational Degree in Information Technology; Second Class Upper Division   09/2015 – 11/2018